National Adult Citizenship Education Training Institute

USCIS Listening Session

February 15, 2024

Reminders

- For any media inquiries or on the record statements, please email media@uscis.dhs.gov.

- For congressional inquiries, please contact, USCISCongressionalInquiries@uscis.dhs.gov.

- Send additional feedback by emailing office.of.citizenship@uscis.dhs.gov.

- Limit remarks to under 2 minutes.

Agenda

- **Welcoming Remarks**

  Eva Millona, Chief, USCIS Office of Citizenship, Partnership, and Engagement

- **Overview of the National Adult Citizenship Education Training Institute**

  Mary Flores, Branch Chief, Citizenship Education and Training Branch

- **Listening Session**

Welcoming Remarks

Eva A. Millona

Chief, USCIS Office of Citizenship, Partnership, and Engagement

Overview

Mary Flores

Branch Chief, Citizenship Education and Training Branch

Office of Citizenship

Listening Session

We want to hear from you!

- We will not address case-specific questions or issues outside the scope of today's session.

- As a reminder, we want to hear from you about ways to modernize and enhance the National Adult Citizenship Education Training Institute in response to the questions raised.

- We ask that you only discuss the topic covered in each specific question. If we have time at the end of the session, we will accept general comments.

Topic 1

Feedback About Topics Addressed During the Trainings

- What topics covered during the trainings do you consider to be the most important and relevant to your work?

- What information was not provided during the training that would be helpful to you in promoting citizenship education and naturalization in your community?

Topic 2

Feedback About Sessions Addressing Curriculum, Instruction, and Resources

- What information/resources that you have received during a training session have been most relevant and useful to you?

- How have you used this information?

- What can be done to improve the delivery of the information during the training? Consider things such as lecture, groupwork, hands-on activities, etc.

Topic 3

General Feedback About the Trainings

- How can USCIS increase awareness of the training sessions in your community or state?

- What day or days of the week are best to conduct the trainings?

- Please assess how you found the pace of the training.

- Do you prefer in-person or virtual training?

Topic 4

Other Feedback

- Please provide any other feedback on what USCIS can do to improve the quality and relevance of the citizenship education training sessions.

Concluding Remarks

Thank you for joining today's session.

- We invite anyone to submit additional comments to the USCIS Office of Citizenship, Citizenship Education and Training Branch at office.of.citizenship@uscis.dhs.gov.

Dissemination

- This presentation may not be reproduced or further disseminated without the express written consent of the USCIS Office of Citizenship (OoC).

- Please contact OoC for additional information at office.of.citizenship@uscis.dhs.gov.

Disclaimer

This webinar material is intended solely as informational. It is not intended to, does not, and may not be relied upon to create or confer any right(s) or benefits(s), substantive or procedural, enforceable at law by any individual or other party in benefit applications before DHS, in removal proceedings, in litigation with the United States, or in any other form or manner. This webinar material does not have the force of law, or of a DHS directive.

About this Presentation

- Author: USCIS Office of Citizenship (OoC).

- Date of last revision: February 15, 2024.

- This presentation contains no sensitive Personally Identifiable Information (PII).

- Any references in documents or text, with the exception of case law, relate to fictitious individuals.

Thank you for joining today's session.

For more information on our national engagements, visit uscis.gov/outreach.

Follow us on Twitter, Instagram, YouTube, Facebook, and LinkedIn.