

# SAVE VERIFIER

A quarterly newsletter for benefit-granting agencies, stakeholders, and benefit applicants.



## SAVE's Program Management Presents Quarterly Roundtable with the Department of Education

On March 27, SAVE held a roundtable discussion with representatives from the U.S. Department of Education (DoED), Federal Student Aid Office and discussed how to create a positive user agency experience. Our DoED partners spoke about gaining a better understanding of SAVE system functionality; specifically, log on, navigation, response screens, and document submission. More than 100 participants joined the call, with many having multiple attendees joining in a single location.

## SAVE 10th Annual "Verification News You Can Use" User Forum Announced

SAVE's 10th Annual User Forum will be held on Wednesday, June 19. This is a free webinar offered to registered agencies only. The forum's theme will be "Verification News You Can Use" and will feature discussion topics on the latest SAVE modernization efforts, new legislation that could impact the verification process, and a live question-and-answer session with SAVE staff and partners. Benefit-granting agencies in the Washington, D.C. area are welcome to attend in person. Registration information is forthcoming via email in the near future.



## SAVE's Self-Service Option Enhances the User Experience

SAVE's self-service options allow users to access and manage their account online. Users can reset their login ID or password at <https://save.uscis.gov/web>. These self-service options are part of SAVE's ongoing effort to improve the user experience. For questions regarding the self-service option, please send an email to [save.help@uscis.gov](mailto:save.help@uscis.gov).

## U.S. Customs and Border Protection Switching to Alphanumeric I-94 Number

Beginning in May 2019, U.S. Customs and Border Protection (CBP) is switching to alphanumeric I-94 numbers to create a long-term solution for creating new numbers. I-94 numbers will remain at 11 characters but will follow the format of 9 digits followed by a 2-character alphanumeric series, with a letter in the 10th position and a digit in the 11th position. For more information on the I-94 number, please visit CBP's [I-94 webpage](#).

### Links & Resources

- ▶ [SAVE Overview](#)
- ▶ [SAVE Governing Laws](#)

### Upcoming SAVE Webinars

- June 11, 2019  
[Prospective User Webinar](#)
- June 13, 2019  
[Current Users Webinar](#)

- July 9, 2019  
[Prospective User Webinar](#)
- July 11, 2019  
[Current Users Webinar](#)

### Check us out!

